

Executive summary of the action 2021



Project events 2021, Photos: © IWO

Project Description

The overall objective of the project is to boost the development of the private sector and the economic diversification in Kazakhstan and Uzbekistan. The specific objectives: **(I.)** To expand the VET system for professional housing management in both countries (develop a professional standard for housing managers and have it approved by competent authorities; based on the approved standard, develop educational programmes for colleges and have them approved by competent authorities; start training students in colleges); **(II.)** To enhance the involvement of BIOs and MSMEs in housing policy decision-making processes in Kazakhstan and Uzbekistan.

PROMHOUSE – the project and its results 2021

The PROMHOUSE project has successfully implemented the project activities in 2021 and achieved the following concrete results, despite the difficult situation caused by COVID.

- (I.)** In Kazakhstan, the qualifications ‘Caretaker’ and ‘Manager of multi-family buildings’ developed by the project have been included in the Classifier TIPO. Two educational programmes for vocational colleges have been developed for them. The programmes were presented at the Republican Educational and Methodological Council (REMC) of the MON RK and included in the register of educational programmes of the NJSC "Talap". In Uzbekistan, the profession ‘Specialist of housing and communal services’ (= ‘Caretaker’) has been included in the Classifier of vocational education. The professional standards ‘Residential building manager (for operation of multi-family buildings)’ and ‘Caretaker’ will be further developed. The development of educational programmes for colleges has started based on the existing standards.
- (II.)** In Kazakhstan, the activity of the ASSOCIATION SHANYRAK in the political process has noticeably increased: participation in expert councils and committees; making proposals to the RK draft Law on Vocational Qualifications on accreditation of vocational recognition centres, on the activities and functions of Sectoral Vocational Qualifications Councils. The ASSOCIATION SHANYRAK was an active participant or organiser in 38 events with state authorities or expert councils (577 participants in total). In Uzbekistan, the ASSOCIATION has grown over the last two years (68 members in 2020, 79 members in 2021) - an increase of 11 members in comparison to 2021 - and has established centres in the regions to better coordinate activities and strengthen the ASSOCIATION’s lobbying work in the field. The ASSOCIATION held 17 events with local authorities (280 participants). The cooperation of the ASSOCIATION with MZhKO, MinHSE and Mintrud has increased. The ASSOCIATION actively worked with MZhKO to develop a unified information system mechanism (customer base management,

automation of payment processes, assessment of the rating of management companies, etc.), informing the public about legislative changes and the benefits of professional housing management.

The project partners, the ASSOCIATION SHANYRAK and the ASSOCIATION, have an increasing influence on the development of the topic of energy modernisation of the housing stock in the partner countries. In November, a conference was held in Kazakhstan. One of the main topics there was the modernisation of the housing stock. A carefully elaborated set of recommendations based on conference material was sent to the MIIR RK, KazCentr of Housing and Communal Services, Akimat of Nur-Sultan, Majilis of the RK.

In Uzbekistan, the PROMHOUSE initiative of the European Union is combined with the initiative of the German Government "Interregional Platform Urban Energy Infrastructure" (Federal Ministry for Economic Affairs and Climate Action and dena). In November, a round table on energy efficiency in buildings and training of managers on modernisation of houses in Uzbekistan was held within the framework of the two projects.

As part of the "Training of Trainers" (ToT) programme, 9 thematic webinars were conducted for 280 representatives of BIOs and MSMEs (130 women / 150 men). An AUDIO course on "Managing home-owner associations' houses – Experiences from Germany" was recorded.