



Project Information and Results

PROMHOUSE – Promoting professional housing management in Kazakhstan and Uzbekistan

Implementing organisation	- <i>Housing Initiative for Eastern Europe, IWO, GER – Coordinator</i>
Business intermediary organizations (BIOs) from Central Asia	- <i>Association of the organizations of professionally managing and serving housing funds, UYUSHMASI, UZB</i> - <i>Association SHANYRAK of management entities, services and energy service in housing sector, KAZ</i>
Duration	<i>01/01/2020 – 23/12/2023</i>
Budget	<i>Total budget: € 962,898</i> <i>EU contribution: € 866,609</i>
Project partners	- <i>European educational centre for the housing and real estate industry, EBZ, GER</i> - <i>UNDP KAZ as associate</i>
Location	<i>Kazakhstan (RK)</i> <i>Uzbekistan (RUz)</i>
Keywords	- <i>Housing manager,</i> - <i>Vocational Education and Training (VET), Energy</i> - <i>Efficiency Refurbishment</i>
Contract No	<i>ACA/2019/413-463</i>



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The final conference "Development of the market for professional management of residential real estate", Tashkent, Uzbekistan, 07.11.2023

Project Description, Objectives

I. Expanding the vocational education system for housing management and maintenance – develop and approve professional standards for housing managers and caretakers; based on them developing educational programs, launching them in colleges; starting training of vocational students.

II. Enhancing the involvement of business intermediary organizations (BIOs) in housing policy decision-making processes in the partner countries and increasing their capacity.

Target groups

- micro, small and medium-sized enterprises (MSMEs) of housing management and maintenance, BIOs
- educational institutions and colleges
- national and local authorities.

PROJECT RESULTS

PROFESSIONAL EDUCATION

- new specialties "Housing manager" and "Caretaker" have been introduced into vocational training in partner countries
- professional standards and educational programmes for colleges have been developed and approved
- the first intake of students was carried out:
 - 2022–23: 125 students (Kazakhstan)
 - 2023: 18 students accepted for studying in 2024 (Uzbekistan)

TRAINING DURING THE PROJECT AND EXCHANGE OF EXPERIENCE

- 2020–2023: educational programme "Training of Trainers" (ToT) for the target groups – 256 academic hours, 1300 participants, experts from 9 countries in Europe and Central Asia, materials on the project website: <https://uyushma.uz/biblioteka>
- BIOs have developed concepts for providing advanced training services for housing managers. A series of seminars was held:
 - 20 days / 168 participants (Kazakhstan)
 - 20 days / 362 participants (Uzbekistan)
- project partners organised and conducted 5 study tours & 3 regional conferences

INVOLVEMENT OF BIOS

- 2020–2023 partners held / participated actively in round tables, information events, consultations:
 - 83 events / 4601 participants (Kazakhstan)
 - 32 events / 757 participants (Uzbekistan)
- compendiums for housing fund managers developed and published: <https://en.uyushma.uz/publikacii>

Contact

Larissa Schreckenbach, IWO
schreckenbach@iwoev.org

Project website

<https://en.uyushma.uz/promhouse>

IWO website

<http://www.iwoev.org/en/home>